



Comfort Zone, Inc.
5527 Crane Lane NE
Cedar Rapids, IA 52402
PH: 319-364-2220
www.czunderdeck.com

Limited Lifetime Warranty

Products manufactured by Comfort Zone, Inc. for use in an Underdeck drainage system are warranted against defects occurring in the manufacturing process, under normal use and service, subject to terms and conditions contained in this Warranty. If Comfort Zone determines a claim is valid in accordance with the terms of this Warranty, Comfort Zone agrees to repair or replace the defective materials, and will assume 100% of the cost. Replacement materials will be covered under the original warranty. Comfort Zone offers a Limited Lifetime Warranty on its manufactured products. All warranties must be registered with Comfort Zone Inc. within 30 days of the original customer purchase. This warranty is for the original individual or entity and is not transferable. This warranty is governed by the laws of the State of Iowa.

Exclusions

- Improper ordering or installation, storage, handling, transportation, or related service of Comfort Zone products will not be covered in this warranty.
- Any removal or installation cost associated with replacing any warranted material will be at the purchaser's expense.
- Damage due to neglect, misuse, foreign object impact, or unauthorized modification will not be covered in this warranty.
- Cosmetic issues resulting from normal wear under ordinary use like mildew, sun fade discoloration, etc., will not be covered under this warranty.
- Damage due to materials by use of deck cleaning materials, paints, stains, or any corrosive chemicals will not be covered. Damage due to heat from a grill, or any appliance that may be used on a deck, will not be covered.
- Any Comfort Zone products that have been used for anything other than an underdeck drainage system will not be covered.
- Comfort Zone products that have been removed from its original location and reinstalled will not be covered in this warranty.
- Damage from defects in products that are connected to the Comfort Zone system will not be covered in this warranty. Example: Deck materials found to be defective, causing damage to the Comfort Zone system, will not be covered.
- Property damage allegedly caused by Comfort Zone products will not be covered. No property under or around the products are covered, only the products themselves.
- Personal injury arising from contact of exposure to Comfort Zone products will not be covered.
- Damage caused by vandalism, theft, hurricanes, tornadoes, hail, earthquakes; lightning, high winds exceeding 80mph and other acts of God will not be covered.
- Comfort Zone products used outside the United States will not be covered.

PRODUCT CARE

- Comfort Zone products are designed to be used only in assembly of the Underdeck drainage system and should not be used for any other purpose.
- Comfort Zone underdeck drainage system is effective under ordinary weather conditions, including normal wind and rainfall. In extreme storm situations, some amount of rainwater may escape the system. Please advise customers to take precautionary measures to avoid damage to property that may occur under such extreme weather conditions.
- Customers should regularly flush out debris that may accumulate between the deck and the underdeck ceiling.

CLAIM HANDLING

- Any claims for defects under this warranty must be reported to Comfort Zone (319.364.2220 or info@czunderdeck.com) within 30 days after discovery of a defect. Proof of product purchase and proof of property ownership is required for coverage under this warranty. The homeowner may be asked to complete a questionnaire and submit photos and/or samples, or at Comfort Zone's option, a reasonable time shall be allowed for inspection purposes. The obligation of Comfort Zone, under this warranty, shall be performed only by persons designated and compensated by Comfort Zone for that purpose and is subject to all other provisions of this Warranty.
- A color variance may occur between any new replacement panel in to comparison to the originally installed panels due to weathering exposure and would not be indicative of defective panels.
- Customer is responsible for cost of shipping of returned item, shipping of replacement product will be at the expense of Comfort Zone.



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WARRANTY REGISTRATION CARD

Must be returned to COMFORT ZONE within 30 days after purchase

Purchaser: _____

Product Installer: _____

Purchaser Address: _____

Installer Address: _____

Purchaser Phone: _____

Installer Phone: _____

Address where product is installed: _____

Where Product Purchased: _____

Date Product Purchased: _____

Products

Purchased: _____
